

Who are ESU Volunteers?

ESU volunteers are individuals who play a vital role in ensuring safer communities. They are involved in every aspect of emergency service delivery in the community and surrounding region. Working as a member of a team they are prepared to take on the challenge of training and through their dedication and time, show a strong commitment and responsibility to the safety of their community.

Encouraging team culture

ESU volunteers participate in nationally-accredited and non-accredited training courses and exercises provided through the SES, Rural Fire and QAS Community First Responder programs.



Setting the minimum standard

Volunteers are provided with a uniform, which includes appropriate protective clothing, as well as equipment to enable them to effectively and safely carry out any or all of the ESU functions.

For further information on ESUs

Call Department of Emergency Services Community Contact Centre on telephone number 1300 369 003 or Visit www.emergency.qld.gov.au/esu

**Remember ... in an emergency,
always call Triple Zero (000).**



Emergency Service Units

Teams of multi-skilled volunteers who deliver emergency service functions to rural and remote communities of Queensland.



The Department, in further establishing Queensland's Disaster Management framework in rural and remote communities, is working in collaboration with Local Governments to establish volunteer emergency services from single, co-located units – Emergency Service Units (ESU).

Locally owned and driven

What services do ESUs provide?

ESUs provide effective and timely volunteer emergency services where there are minimal or no locally based emergency services such as a SES, ambulance or fire brigade.



Each ESU consists of a team of volunteers who, in responding to an emergency call, can individually or as a team deliver two or more of the following emergency service functions:

- Queensland Ambulance Services (QAS) Community First Responder functions – honorary ambulance officers who are trained in basic life support, oxygen therapy and automatic external defibrillator. These officers provide these first responder functions until assisted by medical care.
- State Emergency Service (SES) functions – A volunteer providing search, rescue and storm recovery services and assistance to police and Rural Firefighters in times of disaster.
- Fire Fighting and Fire Prevention functions – A volunteer providing fire fighting and fire hazard reduction services to communities not covered by urban fire brigades.

A single provider

What are the benefits of having an ESU?

- Provides a more robust and effective volunteer emergency service.
- Provides volunteers who are knowledgeable of and are especially trained in the priority disaster/emergency risks of their area.



- Assists communities in preparation, prevention, response and recovery in emergency situations.
- Enables efficient and timely response to disasters and emergencies through the efficient and streamlined use of physical and human volunteer resources.
- Provides a one-stop shop that provides face-to-face community awareness and education in all three emergency service functions.

Safer and more supportive communities