



Queensland Fire and Rescue Service



While QFRS is best known for putting out fires in homes, buildings or in the bush, it also provides a vast range of other fire and rescue services including:

- ▶ rescue (road accident and other types of rescue)
- ▶ chemical and hazardous material management
- ▶ community awareness and education
- ▶ administering legislation relating to fire and safety, hazardous materials facilities and hazard mitigation
- ▶ rural land management advice regarding the role and use of fire
- ▶ fire scene investigation
- ▶ alarm monitoring and response
- ▶ commercial training in fire fighting, fire safety and evacuation procedures.

Our services aim to protect persons, property and the environment through the delivery of community safety and awareness programs, response capability and capacity (preparedness) and incident response and recovery. We also provide services to the general community, householders, industry, businesses, rural communities and specific groups such as school children.

Staffing and volunteers

Our staff consists of 2,660 full-time equivalent employees. In addition to our permanent firefighters, we employ auxiliary firefighters who play a significant role in providing fire and rescue services in many regional areas throughout the state. Auxiliary firefighters respond to incidents from their homes or places of work when called.

Rural Operations is an integral part of QFRS and plays a vital role supporting volunteer Rural Fire Brigades. Rural Operations is responsible for developing and supporting a community-based approach to fire management in rural and rural/urban interface (iZone) areas throughout the state. Rural Operations supports Queensland's approximately 40,000 dedicated volunteers who form the brigades within the Rural Fire Service.

Staff of Rural Operations also work with local government and other government agencies as well as private and public land owners in addressing issues of land management and disaster planning.

Locations

The division delivers its services from:

- ▶ the Emergency Services headquarters at Kedron
- ▶ 7 regional offices
- ▶ 237 urban fire and rescue stations
- ▶ the Special Operations Centre at Cannon Hill
- ▶ 1,550 operational volunteer Rural Fire Brigades.

Headquarters contact details

Queensland Fire and Rescue Service
Emergency Services Complex
Cnr Park Road and Kedron Park Road,
Kedron Qld
GPO Box 1425, Brisbane Qld 4001
Ph: 07 3247 8200

Website

www.fire.qld.gov.au



Statement of Purpose:
In partnership with the community, create a safer Queensland by providing world-class professional fire and rescue services.



Key achievements during 2005–06

- ▶ Our excellence in business management was recognised at a national level—again.

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- ▶ New legislation was developed to improve home safety, safety in licensed premises, reduce unwanted call-outs and improve building fire safety compliance.

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- ▶ We improved fire safety in budget accommodation.

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- ▶ We introduced a new training package that will enhance our ability to rescue people trapped in flooded waterways.

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- ▶ Our air operations capability was further enhanced through the establishment of a national contract for aerial fire fighting resources.

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- ▶ We signed an historic mutual aid agreement with New South Wales.

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- ▶ The State Operations Centre was officially opened on 7 September 2005.

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- ▶ Our Command and Control Development Program was recognised as a leading training course for senior emergency services officers across Australia.

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Key future directions

- ▶ We are working with local authorities to plan around water shortages and the use of recycled water.
- ▶ Operational response capability will be enhanced through new computer-aided dispatch systems.
- ▶ We will continue to improve interoperability with other agencies to ensure seamless emergency management across Queensland.
- ▶ We will continue to establish key partnerships with national and international bodies, including the negotiations to become a signatory to the United States of America – Australia Wildfire Arrangement.
- ▶ New projects are being planned and developed for implementation across the organisation to improve our preparedness for the bushfire season.